



Forest Creek Golf Club – Pinehurst, North Carolina

General Manager/COO

About the Club

The Forest Creek Golf Club a private for profit golf club located in the heart of the Home of America's Golf, in Southern Pines, North Carolina is considered the most exclusive golf club and community in Pinehurst area. Founded in 1996, the Forest Creek Golf Club was established as a part of a 1,265-acre parcel and is a Private Tom Fazio Community that features two of the best golf courses in the state designed by the renowned namesake architect. Beyond golf, the Club community offers luxury homes upon 750 homesites. The manor style Clubhouse houses 11 suites, several dining venues and a spacious veranda overlooking the 18th hole of the South Course and the Hog Hole, a 19th hole meant to settle a match. The spacious and welcoming Men's Locker Room has been recognized by Golf Digest as one of the top locker rooms in all of golf. Its Golf Shop is fashioned from two historic cabins adjacent to the first tees of the North and South Courses.

The original Clubhouse is an ode the original Meyer Family farm and offers a gracious retreat for its members. It hosts the ladies' locker room, an event bar and card room on the ground floor and administrative functions on the 2nd level. The campus setting also includes a fitness center with a café adjacent to an aquatics complex with a junior Olympic size pool and a children's pool. Several putting greens are maintained within the community. Just outside the Forest Creek Golf Club gates is the Village of Pinehurst including the Pinehurst Resort and numerous notable golf offerings.

About the Position

The General Manager and Chief Operating Officer ("COO") is responsible to Colony 9 LLC Ownership, performing all duties necessary in the proper management and control of the property and business affairs of the Forest Creek Golf Club. The General Manager/COO is responsible for managing all operations of Forest Creek Golf Club consistent with the direction and policies established by the Colony 9 LLC Ownership as well as by the rules and standards of the Club. This includes working in conjunction with the Controller in the preparation of the annual business plan accompanied by operating and capital budgets, subject to approval Colony 9 LLC Ownership. The General Manager/COO directs management and control of operations to attain targeted results.

The General Manager/COO will create standards and monitor the quality of the Club's staff, products and services to ensure adherence to those standards creating maximum member and guest satisfaction. The General Manager/COO will endeavor to ensure an atmosphere of gracious hospitality, friendliness, and goodwill.

About the Ideal Candidate

The ideal candidate has been an established private Club chief executive with a career track record managing highly regarded private golf clubs and/or country clubs and knows how to create an outstanding service culture and membership experience in a community setting. He or she will have experience in managing a premier golf facility, strategically and operationally and will have successfully created/maintained a branding/marketing strategy for the club. The candidate must have strong overall business and financial acumen with strengths in strategic planning budgeting/forecasting, internal controls and reporting and can also develop a business plan and implement, actualizing forecast and planned results. He or she has operated a club within a community establishing relationships with the POA/HOA and the general community. The candidate must have a strong knowledge of and passion for food, wine, and service with a successful track record in shaping excellent dining offerings that reflect a well-traveled and sophisticated membership. He or she has had stewardship for high quality club food service operations as well as a record of success in the selection, development, training, and motivation of an accomplished, service-oriented staff in a world class and member-focused environment. The candidate will have experience in implementing a comprehensive Human Resources system that includes performance management/appraisals as well as other best practices in a club environment. The candidate will have a professional career "track record" of achievement and relative employment stability.

Apply for This Position

Interested candidates should complete the online candidate profile form and submit a compelling cover letter and resume for consideration to DENEHY Club Thinking Partners at <http://denehyctp.com/apply-for-a-position/>. If you have any questions or to recommend a candidate, please contact CTP Senior Consultant, Alison Savona or Karen Alexander at 203.319.8228 or by email alison@denehyctp.com / karen@denehyctp.com.

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