

**FRANCINE SILVERSTEIN**  
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**Objective**

To secure an internship in a hotel or resort that would enable me to learn a variety of skills and gain experience in Hospitality Management.

**Education**

08/2011-present	Florida Gulf Coast University Ft. Myers, FL	Resort and Hospitality Management
08/2010-08/2011	Edison State College Naples, FL	AA 08/2011
08/2009-05/2010	Palm Beach State College Boca Raton, FL	
08/2008-05/2009	Mitchell College New London, CT	

**Experience**

01/2013-05/2013	Disney College Program Disney World Orlando, FL
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I was selected for and successfully completed a 3 credit Disney College Program internship. My assignment was the Animal Kingdom Auto-Plaza where I was responsible for all aspects of ticket-sales and customer relations. I participated in the comprehensive Disney College Program orientation to hospitality and customer service.

06/2013-08/2013	South Breeze Day Camp
06/2012-08/2012	Naples, FL
06/2011-08/2011	Camp Counselor and Group Leader

02/2011-05/2011	Buca di Beppo Naples, FL Hostess
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01/2010-07/2010	Levis Jewish Community Center Boca Raton, FL
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Group leader for after school program and senior counselor for "Kid-Fit", a physical fitness program for elementary school age children.

05/2009-08/2009

Senior counselor at day camp. Responsible for supervision of a junior counselor and a counselor-in-training. Group included 20 seven and eight year old boys.

05/2008-08/2008

Counselor at day camp for unit of 20 seven and eight year old girls.

05/2007-08/2007

Junior counselor at day camp for unit of 20 seven and eight year old girls.

### **Volunteer Service**

09/11-present

Volunteer work at Jewish Family & Community Services of Southwest Florida, Naples, FL.  
Senior congregate lunch program. Escorted frail seniors to their tables socialized with them during lunch program.  
JFCS Food Pantry

03/2008

Volunteer at St. Bernard's Parish, New Orleans. Member of team responsible for re-building single family homes. Talked with residents' whose homes we were rebuilding about their experiences during and after Hurricane Katrina.

03/2007

Jewish Family Service, Boca Raton, FL  
Served as volunteer working in a supportive relationship with frail elders.

### **Extra-Curricular Activities**

08/2006-06/2007

Vice-President, Community Service United Synagogue Youth  
B'nai Torah Synagogue, Boca Raton, FL