## Q1 What was or do you expect your 2023 dues increase will be?



ANSWER CHOICES	RESPONSES	
0-5%	11.58%	11
6%	13.68%	13
7%	9.47%	9
8%	14.74%	14
9%	2.11%	2
10%	15.79%	15
11-15%	20.00%	19
16 - 20%	7.37%	7
20%+	5.26%	5
TOTAL		95



## Q2 Annual Capital Charge?

ANSWER CHOICES	RESPONSES	
0-5%	56.52%	52
6%	3.26%	3
7%	4.35%	4
8%	4.35%	4
9%	1.09%	1
10%	8.70%	8
11-15%	6.52%	6
16 - 20%	4.35%	4
20%+	10.87%	10
TOTAL		92

## Q3 Have you had an increase in Initiation Fees in the last two years?



ANSWER CHOICES	RESPONSES	
0-5%	21.51%	20
5-10%	9.68%	9
11- 15%	2.15%	2
16-20%	7.53%	7
21 -25%	4.30%	4
25 - 35%	15.05%	14
36 - 50%	22.58%	21
More than 50%	17.20%	16
TOTAL		93

## Q4 Are there any other major increases worth mentioning?

Answered: 54 Skipped: 42

\$14,000 assessment for an amenities project we are a bundled community so #'s 3,5, and 6 do not apply to us" 10-15% increase in Carts and Guest fees and 10% on Annual Service Fee. 50%+ increase to the one-time Capital Contribution on home sales (\$3000 to \$5000) All club membership fees went up 10%, across the board Capital Assessment Increases as a result of inflation and economy capital project assessment \$2100/annually Dock slip rates - 64% increase F&B pricing Fuel, Supplies, Payroll, Fertilizer. Insurance Additional operating expenses due to opening of new facility" Insurance Security Lease equipment Payroll Insurance, Food and Bev product costs, Fuel costs, Labor retention costs, labor costs for kitchen, golf maintenance, and housekeeping - our lowest compensation positions - have gone up nearly 50% Liquor and wines pricing Member Fees - Cart Fees etc Monthly Service Charge increase from 20% to 23% One time Special Assessment Fee P&C insurance increasing 30%, health insurance increasing 15%. payroll and insurance have gone up dramatically. Renovation impacts, inflation, wages. Security Slip Fees Special Events and Private Party pricing has increased about 20% The overall percentage operating costs increase is highly dependent on compensation changes. We are awaiting

data from market surveys to better assess the potential impact to next year's.

Wage increases for food & beverage along with golf course maintenance

## Q5 Does your club have a Membership Waitlist



ANSWER CHOICES	RESPONSES	
Yes	62.64%	57
No	37.36%	34
TOTAL		91

# Q6 Did your Club have a waitlist 12 months ago?



ANSWER CHOICES	RESPONSES	
Yes	44.05%	37
No	55.95%	47
TOTAL		84

## Q7 What parts of your 2023 budget have the largest increases



ANSWER CHOICES	RESPONSES	
Wages	75.28%	67
Insurance Benefits	6.74%	6
Products/Services - F&B	3.37%	3
Products/Services - Golf	4.49%	4
Products/Services - Sports/Fitness	0.00%	0
Property/Casualty Insurance	7.87%	7
Other (please specify)	2.25%	2
TOTAL		89

#### Q8 What are your greatest increases in Golf Course Maintenance?

Answered: 76 Skipped: 20

Salaries/Wages Gas Fertilizer/Herbicides All fuel related line items and wages. "Chemical/Fertilizer Fuel" Chemicals chemicals & fertilizers Chemicals, Fertilizer Chemicals, Fertilizers, and Gas chemicals, labor Competitive wages and fertilizer increases Equipment, Parts, Chemicals, Fertilizer. "Everything :) Fertilizer, Chemicals, Fuel, Sand" Fert&Chem Fertilizer Fertilizer Fertilizer fertilizer Fertilizer and chemicals fertilizer and chemicals Fertilizer and equipment fertilizer, chemicals and fuel fertilizer, chemicals and pesticides Fertilizer, fuel and labor Fuel and Fertilizer Fuel related Fuel related products including gas, diesel and fertilizer fuel up over 100% Fuel, Chemicals, Fertilizer, Labor Fuel, Fertilizer and Chemicals Fuel, fertilizer, chemicals up 30+% fuel, fertilizer, chemicals, sand (freight costs), wages

fuel, fertilizer, wages fuel, fertilizers, equipment maintenance, wages Gas and Fertilizer Gasoline and the resulting increase in chemicals gasoline, chemicals and fertilizers Labor Labor "Labor (6% increase plus additional benefits) Supplies - fuel surcharge added plus cost of materials & labor" labor and material costs Labor, fertilizer, chemicals Labor. Fertilizer. fuel Labor, Fuel Labor, Fuel, Fertilizer "Lease equipment Gas Fertilizer Chemicals" Materials and chemicals Personnel Petroleum based products Product Costs example being Fertilizer "wages fertilizer fuel" Wages and any fuel based products Wages and chemicals Wages and operating supplies. wages, fertilizers, chemicals Wages, fuel and fertilizer

#### Q9 What are your greatest increases in Food and Beverage?

Answered: 84 Skipped: 12

Meat and Produce wages, COGS Cost of Goods, Wages, Paper Goods, Linens, Entertainment labor + food Labor Wages Wages and cost of products Food Wages and Cost of food "Labor (6% increase plus additional benefits) wages and food cost Supplies - fuel surcharges plus cost of goods" Chicken, Steak, and Fish Wages Wages wages, then food cost Overall cost of food. payroll Food cost and labor Food Cost - as a result we have to raise prices Food costs and payroll costs COG and payroll food cost and paper goods payroll Food cost food costs, wages Wages and Cost of Goods Labor, Cost of goods sold Wages Wages and cogs Wages, H2B housing and wages Food cost and labor shortage so huge increase in payroll to attract staff seafood and beef Food cost Wages and adding positions Labor and cost Labor Food Cost "wages reduction in revenues from non-member events cost of goods " Wages Labor, Employee Health, Food Costs Payroll labor and cgs Labor wages cost of goods Food coast Labor and cost of sales/food cost food product Besides payroll paper plastic Wages food cost Paper, plastic, food, supplies, staffing rates Wages, then food. But wages for sure wages Linens, entertainment, food obviously Labor Labor Wages international staffing Payroll Wages, Food Costs food prices and kitchen wages Cost of food, supplies, and starting wages Wages and food Labor Payroll. COGS. Labor "1. Salaries/Wages 2. Cost of Food" Payroll Wages Wages, and COGS Food Labor, Consumables, COGS Consumables and Payroll Payroll, especially starting wages, beef, seafood, produce (COGS) wages Wages, health insurance and food cost labor and expenses Personnel wages Cost of goods, wages Meat/beef Wages labor and COS

#### Q10 What other areas are you concerned about financially in 2023?

Answered: 71 Skipped: 25

Significant increases in renovation costs. Insurance All areas Revenues decreasing due to overall inflation and markets fluctuations. benefits increases Reduction in business due to recession "Significant Increases in benefits insurance as well as property and casualty. Increases in contracted Services such as security and others." Ownership providing ROI after multiple years of positive growth and bottom line profit. Staffing, payroll and food cost general property insurance increases "Maintenance costs Ad Hoc Projects Food costs Payroll" Maintenance Cost I have kept the H2B wages lower than area clubs and I am subsidizing 50% of housing which still \ leaves me higher than area clubs; thus having to go out of country. i hope the other clubs know they have to match US wages with H2B wages year-round. overall inflation All increased expenses Just balancing the budget with the money we are given to work with "payroll & benefits insurance increases utility increases Repairs & Maintenance across the board Insurance costs the concern is that all areas are impacted paying competitively enough to attract staff Increased cost is supplies yes...401K still dropping at an all time high inflation and supply chain Economic impact payroll Expenses retaining staff. bigger clubs can outbid us for our best leaders. Insurance Credit card processing. Food cost, labor cost, utilities **Insurance Renewals** Staffing Slow down in rounds due to a reduction in the amount of work from home. Shrinking margins on P/E's due to labor and cogs pressures. Reduction in demand for memberships. Overall concern of the cost required to maintain the standards we have delivered to our members. How will members respond to unprecendented increases in dues, fees, services.

Finding and retaining staff, bith hourly and salaried

Keeping and paying our Team. Capital Costs in addition to Personnel Costs. Membership Dues and Capital Dues increase, Insurance/Benefits property and liability insurance really increased in 2022 Staffing health insurance costs staff retention Insurance Payroll across the board Insufficient Capital Reserve assessments - inflation variable not enough, costs skyrocketing, while availability decreasing. Aspirational Capital Wages, wages, wages The recession may impact our wedding business. Concerned about the cost of rent for our H2B staff housing F&B operational losses Everywhere. I see memberships slowing down Primarily inflationary pressures N/A insurance Attrition in membership. Inflationary costs are already reflecting members using club less. When dues increase we are concerned we will lose members and not be able to replace tj due to the economy Labor - Lack of long term effects from the slump in the economy. Inflation. Increased cost of goods. High cost of insurance. property/Casualty Inflation and housing for labor Inflation unknowns Wages in general. Also insurance both property and health are having impactful increases Members are demanding longer hours of operation in the F&B department. Everything has gone up from styrofoam cups to the highest salaries. We are coming out of 2 years of reduced service and now we are saying the same thing due to increased costs and looking to save money. Brutal Attrition bringing local staff in and supply shortages Appropriate Staffing Levels to avoid burnout and provide a sustainable organizational model. Construction volatility Labor Wages and staff retention Availability of products

# Q11 What percentage do you think you will increase your payroll across the board



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	13	1,1	84
Total Respondents: 84			

## Q12 Have you increased the number of H2B's from last year?



ANSWER CHOICES	RESPONSES	
Yes	17.50%	14
No	53.75%	43
If yes, by how many?	28.75%	23
TOTAL		80



Q13 What is your	current Food &	Beverage	Gratuity
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ANSWER CHOICES	RESPONSES	
0	17.24%	15
less than 20%	42.53%	37
21%	22.99%	20
22%	13.79%	12
23%	0.00%	0
24%	1.15%	1
25%	0.00%	0
greater than 25%	2.30%	2
TOTAL		87

#### Q14 Are you planning on raising your gratuity for the next fiscal year?



ANSWER CHOICES	RESPONSES	
Yes	20.51%	16
No	79.49%	62
TOTAL		78

## Q15 Have you cut back on Capital Spending in the upcoming year?



ANSWER CHOICES	RESPONSES
Yes	6.82% 6
No	92.05% 81
If Yes, in what areas?	1.14% 1
TOTAL	88

#### Q16 What does your Board feel as the biggest challenge for 2023?

Answered: 79 Skipped: 17

Hiring Employees

Completing a significant renovation due to significant inflation.

Inflation and controlling expenses

Staffing and expenses

Need for Capital improvements during the upcoming years and members' willingness to pay for these.

Increasing business and revenues

Planning renovation

Wages, insurance, benefits, contracted services.

Capital project looming from 2020 and prior.

Payroll and staffing

Insurance costs and payroll costs/attracting/retaining staff

Dealing with the challenging labor market and retaining staff

Overall club expenses

Getting accurate information to make informed decisions.

Keeping employees happy and healthy

Inflation and labor market

inflation and staffing

Staffing

Maintaining high levels of service without raising costs too much

They basically have their heads in the sand and "want to hold the line on dues increase"... Even when I point out to them that the inflation rate when we did last year's budget was 2.5ish% and is now 8.6% with food inflation rate at 10.1% - 14.5%.

rising operational costs

Staffing

"Attraction and retention of quality personnel

Our gratuity is 20% considering 22% Thank you for doing this - just need NA for some of the questions since we are bundled"

amount of dues increase

Balancing the budget

we dont have aboard - but management feels staffing biggest challenge

We had a major membership loss due to necessary dues increase and the membership voted down initial vote on needed renovation. Also, the club was not run in a financially sound manner for many years so they are paying for the past sins of previous boards.

The explanation of the large overall increase as it is coming from all areas of operations

Keeping the dues affordable

aging infrastructure

Staffing further expansion of the club facilities and master planning for the next 20 years. Wages / Payroll. Recruitment of staff. Inflation budget. Indoor/Outdoor Bar Construction/supply chain issues Opening and Staffing a new Outdoor Dining Facility Staffing and providing a consistent quality product Staffing so that we can have multiple locations open for F&B Corporately owned Inflation Acquiring and retaining adequate number of employees minimizing dues Retaining team members Kitchen renovations - labor force Staffing and Staffing Quality staffing and dues increase long range planning for upcoming capital improvements-how to fund-how to pass member assessment to finance the project Dues increase staffing Labor retaining department heads Generational \$hift\$ for infrastructure inve\$tments Economic pressures. "Insufficient Reserve Fund balance Declining Membership" Housing market Inflation versus what we can truly spend as a Club Inflation raising sufficient capital funds to continue Master Planning schedule staffing managing costs and keeping dues at a palatable point. Inflationary pressures consistency of member experience with a full membership Retaining members with a 15% dues increase. Cost and labor How the inevitable recession will effect costs and Membership. membership and revenues associated with their spending Funding Capital Projects Operational costs continue to increase/labor competition Staffing Securing labor Staffing costs and retaining staff Member satisfaction. Employee burnout Capital Improvements, Clubhouse achieving unity amongst all members Generating capital Low wage retention Labor and managing raising cost Labor Retaining talent Wages, staff retention, and product costs