

Food & Beverage Service Director
The Club at Beachwalk
Jacksonville, FL
www.clubbeachwalk.com

Service Director's top five priorities will be as follows:

1. Hiring A players, train team members like A players, and compensate team like A players.
2. Ensure an excellent member service experience on a consistent basis.
3. Hold staff accountable for attitude and appearance on a daily basis
4. Hold Alley Rally's prior to each shift to properly prepare service for each shift
5. Track cook times, table clearing and overall efficiency of the front of the house.

Responsibilities

1. Organize and coordinate operations to ensure maximum efficiency
2. Supervise and evaluate staff performance on a daily basis
3. Ensure supplies and equipment are adequate in quantity and quality
4. Handle member service complaints in a timely manner
5. Assist in pricing and selection of all beverage products
6. Assume responsibility of budgeting and monitoring labor and expenses
7. Enforce adherence to regulations and quality standards established by the Chef
8. Review and prepare reports for senior management
9. Scheduling responsibilities
10. Liquor, Beer and wine ordering according to par levels established

Requirements

1. Proven experience as a service/hospitality manager
2. Hands-on experience in customer service or sales
3. Solid understanding of hospitality/service procedures and best practices
4. Proficient in F&B Point of Sale software
5. Excellent organizational and leadership skills
6. Outstanding communication (verbal and written) and interpersonal skills
7. Problem-solving aptitude

Compensation

Base salary based on experience

Full health benefits

Paid time off

Desired starting date

April 1, 2023

Forward resumes to Darius Tambasco at:

tambasco.darius39@gmail.com